## **Employee Portal**

## **Paystub Viewer**

Website Link: <u>https://employee.micase.org/</u>

Video / How to view Online Paystub https://employee.micase.org/help/Tips/OnlinePaystub.aspx

Please review the Password Policy. The following are especially important tips...

- Your password must be a "strong" password. A strong password consists of:
  - o Multiple words, containing letters, numbers, and punctuation
  - o Minimum 8 characters
  - o Lower case letters
  - o Upper case letters
  - o Numbers)
  - Special characters: including "spaces" and/or: `~!@#\$%^&\*()\_+=-|\}]{[:;?/>.<
- Make it easy for you to remember vs. writing it on a sticky note and leaving on your monitor.
- Do not share your password not even with the MiCase Support Specialists. If we need to access your account, we will make a temporary password and then have you create a new password after we are done.

Login Tips

- Duplicate logins are not allowed.
- Characters not allowed in login: Spaces, Comma (,), quote ("), apostrophe (')

Note: for security reasons... if you experience an error during the save process, the form will not contain your password/confirm values. Please re-enter them prior to pressing the save button again.

## **Common Issues & Solutions**

Your District's HR/Payroll department can help! Employee Portal

- Locked out? Open the Employee Portal again or use the Consortium Setup/Forgot Password option to reset your login information
- Error message that says your data cannot be found? Contact your HR/Payroll Department they will verify/correct the data, as necessary
- Error logging in use the Consortium Setup/Forgot Password option to reset your login information
- New employee? Your district must upload your first pay data, before you can use the Portal